

WEST	Return note		von WEST ausgefüllt
		Reparatur-Nummer	
		Wareneingang am	

Return note

In order to ensure that returns are processed quickly, we ask that you fill in this return note and include it in the return package.

Please contact our support team before returning the item!

Tel. +49 (0) 2163 577355-55

Mail: sales@w-e-st.de

<u>Return to</u> W.E.St. Elektronik GmbH Retoure Gewerbering 31 41372 Niederkrüchten Deutschland	<u>Return by (company stamp)</u>
---	--

Contact person:

Name:	
Email:	
Tel.:	

Note:

Regardless of the reason for return, we perform a flat-rate inspection of all devices. Therefore, a flat-rate inspection fee is generally charged for each returned module. This fee varies depending on the type of module and the reason for return. This fee will be refunded depending on the results of the inspection and the classification of the cause of the error.

Reason for return:

- ☐ Ordered by mistake – Return and restocking desired.
Refund of the purchase price (plus inspection fee between €50 and €110 per device)
- ☐ Ordered in error – Exchange for device alternative desired
Offset the purchase price against the new price of the alternative (plus inspection fee between €25 and €55 per device)
- ☐ Replacement/repair due to device defect – inspection and repair requested. If a repair is possible, this will be communicated via a cost estimate and only carried out after approval. If a repair is not possible and the case is not covered by the warranty, a flat-rate inspection fee of €60 will be charged. Please add a separate error description for each module (see page 2). Copy page 2 if needed for additional modules.

Return date:		Purchase date:	
Module:		Invoice No.:	
Error description:			

WEST	Return note		von WEST ausgefüllt
		Reparatur-Nummer	
		Wareneingang am	

Return date:		Purchase date:	
Module:		Invoice No.:	
Error description:			

Return date:		Purchase date:	
Module:		Invoice No.:	
Error description:			

Return date:		Purchase date:	
Module:		Invoice No.:	
Error description:			